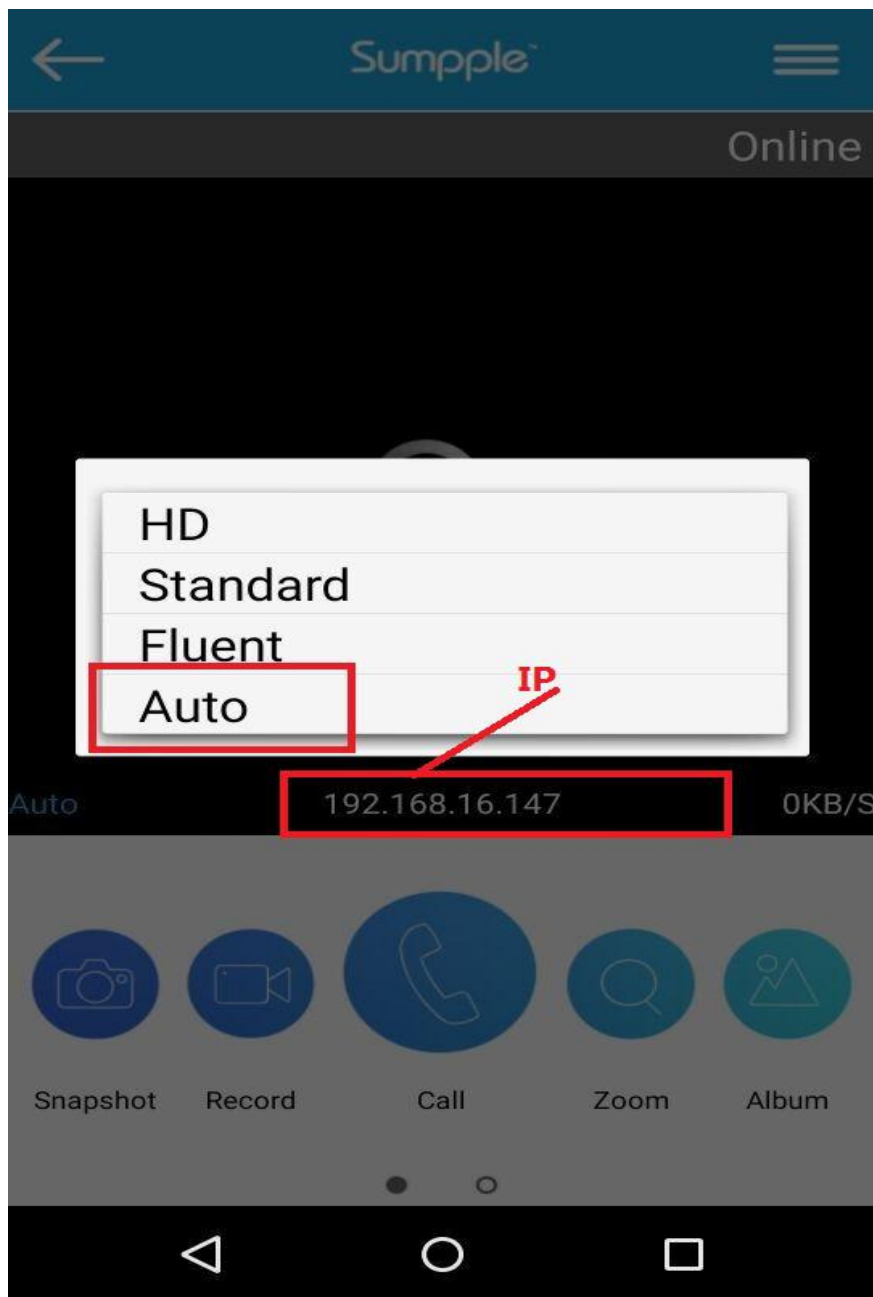


Why does the Camera do not display image when the network is connected and online (showing IP address)?

1. Please have a change the video model to "Auto"



2. if the network is connected and it does not display the IP address and it is loading, it is possible the inside line is loose. In this status, you can contact us to offer you the solution. And we will send you a new replacement one as soon as possible.
3. if the network is connected and it display the IP address and but it is loading, also it is in the status of "Auto" . In this status, you can contact us to offer you the solution.